

ORDINANCE # 480

BOX ELDER CABLE TELEVISION

AN ORDINANCE GRANTING A NONEXCLUSIVE CABLE COMMUNICATIONS FRANCHISE BY THE CITY OF BOX ELDER TO A GRANTEE DESIGNATED IN A RESOLUTION PASSED BY THE CITY OF BOX ELDER CITY COUNCIL FOR A PERIOD OF FIFTEEN (15) YEARS REGULATING THE SAME, AND PROVIDING COMPENSATION TO THE CITY.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF BOX ELDER, SOUTH DAKOTA: CABLE TELEVISION FRANCHISES WILL BE GRANTED BY THE CITY BY RESOLUTION PURSUANT TO THIS ORDINANCE TO A GRANTEE.

SECTION I. - TITLE

This Ordinance shall be known and may be cited as the "Box Elder Cable Television Ordinance."

INDEX

SECTION I. - TITLE  
SECTION II. - DEFINITIONS  
SECTION III. - GRANT OF NON-EXCLUSIVE AUTHORITY  
SECTION IV. - COMPLIANCE WITH APPLICABLE LAWS AND ORDINANCES  
SECTION V. - TERRITORIAL AREA INVOLVED  
SECTION VI. - LIABILITY AND INDEMNIFICATION  
SECTION VII. - GENERAL SYSTEM SPECIFICATIONS  
SECTION VIII. - TECHNICAL STANDARDS  
SECTION IX. - OPERATION AND MAINTENANCE OF SYSTEM  
SECTION X. - SERVICE TO SCHOOLS AND CITY  
SECTION XI. - EMERGENCY USE OF FACILITIES  
SECTION XII. - SAFETY REQUIREMENTS  
SECTION XIII. - LIMITATIONS ON RIGHTS GRANTED  
SECTION XIV. - OWNERSHIP AND REMOVAL OF FACILITIES  
SECTION XV. - ASSIGNMENT OF RIGHTS  
SECTION XVI. - PAYMENT TO THE CITY  
SECTION XVII. - DURATION AND RENEWAL OF ORDINANCE  
SECTION XVIII. - ERECTION, REMOVAL AND COMMON USE OF POLES  
SECTION XIX. - RATES  
SECTION XX. - MISCELLANEOUS  
SECTION XXI. - REQUIRED EXTENSIONS OF SERVICE  
SECTION XXII. - MODIFICATION OF OBLIGATIONS  
SECTION XXIII. - SEVERABILITY  
SECTION XXIV. - EFFECTIVE DATE AND ORDINANCE REPEAL  
EXHIBIT A buildings listed will receive Cable Service and Data Service  
EXHIBIT B buildings that will receive Cable services one (1) terminal  
EXHIBIT C - ACCEPTABLE USE POLICY

## SECTION II. – DEFINITIONS

For the purposes of this Ordinance, the following terms, words, and their derivations shall have the meaning given herein. When not inconsistent with the context, words used in the present tense include the future; words in the plural number include the singular number, and words in the singular number include the plural number. The word "shall" is always mandatory and not merely directory.

1. "Basic Cable Service" means the service tier that includes the retransmission of local broadcast signals.
2. "City" is the City of Box Elder, South Dakota.
3. "City Council" is the City Council of Box Elder, South Dakota.
4. "Cable Television System" or "Cable system," a facility consisting of a set of closed transmission paths and associated signal generation, reception, and control equipment that is designed to provide cable service to multiple subscribers within a community. The term does not include a facility that serves subscribers without using the public right-of-way; a facility of a telecommunications company that provides telecommunications service as defined and regulated by chapter 49-31, except to the extent that the facility is used to transmit video programming directly to subscribers, unless the extent of such use is solely to provide interactive on-demand services.
5. "Cable Service," the one-way transmission to subscribers of video programming or other programming service and the subscriber interaction, if any, which is required for the selection or use of such video programming or other programming service.
6. "FCC" shall mean Federal Communications Commission.
7. "Person" is any person, firm, partnership, association, corporation or organization of any kind and any other legally recognized entity.
8. "Grantee" is a legal entity licensed to do business in South Dakota who is granted a Franchise by resolution in accordance with this Ordinance or, anyone who succeeds the Grantee in accordance with the revisions of this ordinance and the Resolution.
9. "Subscribers" are those persons contracting to receive cable television reception services furnished under this ordinance by Grantee
10. "Other programming service," information that a cable operator makes available to all subscribers generally.

## SECTION III - GRANT OF NON-EXCLUSIVE AUTHORITY

There is hereby granted by the City to any Grantee approved by the City Council by resolution, and to its successors, assigns or designees, the non-exclusive right to erect, maintain and operate in, under, over, along, across and upon the present and future streets, lanes, avenues, sidewalks, alleys, bridges, highways, easements dedicated for compatible uses and other public places in the City of Box Elder, South Dakota, and subsequent additions thereto, towers, poles, lines, cables, wires, manholes and all other fixtures and equipment necessary for the maintenance and operation in the City of a cable television system, for the purpose of transmission and distribution of audio, visual, electronic and electric impulses in order to furnish television and radio programs and various other data and communications services to the public for a period pursuant to Resolution, commencing from and after the effective date of this Ordinance. All Grantees shall be subject to the terms and conditions of this ordinance.

## SECTION IV - COMPLIANCE WITH APPLICABLE LAWS AND ORDINANCES

The Grantee shall, during the term of any franchise granted, except in those areas that have been preempted by the Cable Communications Policy Act of 1984, as amended, or The Telecommunications Act of 1996, as amended, or that are regulated by the Federal Communications Commission, be subject to all lawful exercise of the regulating and police powers of the City.

## SECTION V - TERRITORIAL AREA INVOLVED

This Ordinance relates to the present territorial limits of the City and to any area annexed thereto during the term of this Ordinance. The Franchise granted by resolution may be limited to all or a portion of the city limits. However, any Franchise granted to a limited area may not be on terms substantially more favorable than any other franchise previously granted. (See SDCL 9-35-27.) Any resolution granting a franchise for an area less than the City limits shall state the reason therefore in the resolution. The limits set forth in the franchising resolution cannot be changed for the term of the agreement. All resolutions made to service this Ordinance will state the expiration date.

## SECTION VI - LIABILITY AND INDEMNIFICATION

Grantee shall, at all times, keep in effect the following types of minimum insurance coverage:

- (a) Worker's Compensation upon its employees and required of its contractors and subcontractors engaged in any manner in the installation or servicing of its plant and equipment within the City of Box Elder, South Dakota.
- (b) Commercial general liability insurance to the extent of one million dollars (\$1,000,000.00) and personal injury liability insurance to the extent of one million Dollars (\$1,000,000.00) as to each occurrence and one million Dollars (\$1,000,000.00) aggregate. Automobile bodily injury and property damage liability combined two Million Dollars (\$2,000,000.00) each occurrence.

Grantee shall indemnify, protect, and save harmless the City from and against losses and physical damage to property and bodily injury or death to persons, including payments made under any Worker's Compensation law which may arise out of their erection, maintenance, use or removal of said attachments or poles within the City, or by any other act of Grantee, its agents or employees. Grantee shall carry insurance in the above described amounts to protect the parties hereto from and against all claims, demands, actions, judgments, costs, expenses and liabilities which may arise or result, directly or indirectly, from or by reason of such loss, injury or damage. Grantee shall also carry such insurance, as it deems necessary to protect it from all claims under the Worker's Compensation laws in effect that may be applicable to Grantee. All insurance required shall be and remain in full force and effect for the entire life of the rights granted hereunder. Insurance certificates evidencing such insurance coverage shall be deposited with and kept on file by the City. The damages or penalties, referred to herein, shall include, but shall not be limited to, damages arising out of copyright, infringements, and all other damages arising out of the installation, operation or maintenance of the Cable Television System authorized herein, whether or not any act or omission complained of is authorized, allowed or prohibited by this Ordinance.

## SECTION VII - GENERAL SYSTEM SPECIFICATIONS

Grantee will construct, maintain, and operate a system with a minimum capacity of thirty-five (35) channels.

## SECTION VIII - TECHNICAL STANDARDS

Grantee shall be governed by technical standards established by the FCC.

## SECTION IX - OPERATION AND MAINTENANCE OF SYSTEM

1. The Grantee shall render efficient service, make repairs promptly, and interrupt service only for good cause and for the shortest possible time. Such interruptions, insofar as possible, shall be preceded by notice and shall occur during periods of minimum use of the system.
2. The Grantee shall maintain sufficient employees to provide safe, adequate, and prompt service (next business day) for its facilities.
3. Grantee shall, except as is hereinafter stated, provide the City Council, through the Finance Officer, with 30 days advance written notice of any change in channel assignment for a program service or of a change in the video programming service. Grantee shall not be required to give 30 days notice where the change is made for reasons beyond the control of Grantee but Grantee shall give such notice as is reasonable under the circumstances. Service of the notice shall be deemed to have been completed on the date the notice is mailed.

## SECTION X - SERVICE TO SCHOOLS AND CITY

All Grantees are required to provide services to those designated sites within 200 feet of their lines. Grantee shall, subject to the line extension provisions of Section V, also provide to the City without charge, at the locations identified on Exhibit A one junction terminal to said buildings and shall also furnish to the building, without charge, basic cable service to all television sets connected within such building to the terminal junction. Grantee shall also act as a Data Service Provider to furnish such buildings, without charge, Data Services through the cable system and email addresses for all computers connected to the Internet within such buildings. The City's use of such services shall be subject to Grantee's Acceptable Use Policy, as in effect from time to time. A copy of Grantee's current Acceptable Use Policy is attached hereto as Exhibit C. The city reserves the right to change these locations from time to time as needs change, at no additional cost to the city. In addition, Grantee shall, subject to the line extension provisions of Section V, provide to the City without charge at the locations identified on Exhibit B one junction terminal to such buildings, for educational purposes upon request of the school system. Grantee shall insure that the equipment, wiring

and lines located outside of such buildings and used to provide basic cable service shall be of sufficient quality to facilitate access to the Internet. The City shall assist with trenching, plowing or boring those service lines that are not within reasonable distance to the buildings listed. The Grantee shall allocate one channel to the City as an educational or governmental access channel. Grantee shall assist the City in obtaining the necessary licenses and frequency clearance to enable the City to use said channel.

#### SECTION XI - EMERGENCY USE OF FACILITIES

Grantee shall, upon request of the Mayor or his designee, make available its facilities to the City for emergency use during the emergency or disaster. If the City wishes to operate a Civil Emergency Alert System on a plan that is mutually acceptable to the City and Grantee and provides Grantee with the necessary equipment for such system, Grantee will permit the system to be used on the cable system. In the event of any emergency, Grantee shall use its best judgment and due care to effectuate whatever repairs may be necessary while minimizing any damage to any Public Way or private property and Grantee shall promptly inform appropriate City Personnel of the action taken.

#### SECTION XII - SAFETY REQUIREMENTS

The Grantee shall, at all times, employ ordinary care and shall use and maintain commonly accepted methods and devices for preventing failures and accidents which are likely to cause damages, injuries or nuisances to the public.

#### SECTION XIII - LIMITATIONS ON RIGHTS GRANTED

1. All transmission and distribution structures, lines and equipment erected by the Grantee within the City shall be so located as to cause minimum interference with the proper use of streets, alleys and other public ways and places, and to cause minimum interference with the rights and reasonable convenience of property owners who adjoin any of the said streets, alleys or other public ways and places, and said poles or towers shall be removed by Grantee whenever the City Public Works Director or Engineer reasonably finds that the same restrict or obstruct the operation or location of any future streets or public places in the City.
2. Construction and maintenance of the transmission distribution system shall be in accordance with the provisions of the National Electrical Safety Code, prepared by the National Bureau of Standards, the National Electrical Code of the National Board of Fire Underwriters, and such applicable Ordinances and regulations of the City affecting electrical installation, which may be presently in effect, or changed by future ordinances. The City shall always deal with the Grantee and not their hired contractors during times of repair, maintenance and new construction, regardless of the size of the project. In addition, the City, at its discretion, may require a performance bond from the Grantee's hired contractors for projects when the cost of a project exceeds \$25,000.00.
3. In case of disturbance of any street, sidewalk, alley, public way, or paved area, the Grantee shall, at its own cost and expense and in a manner approved by the City Public Works Director or Engineer, replace and restore such street, sidewalk, alley, public way, or paved areas in as good a condition as before the work involving such disturbance was done. Grantee shall not be required to pay a fee for street openings.
4. If at any time during the period of this Ordinance the City shall lawfully elect to alter or change the grade of any street, sidewalk, alley, or other public way, the Grantee, upon reasonable notice by the City, shall remove, relay and relocate its poles, wires, cables, underground conduits, manholes and other fixtures at its own expense.
5. The Grantee shall, on the request of any person holding a building moving permit issued by the City or any person who wishes to remove trees or structures from their property, temporarily raise or lower its wires to permit the moving of buildings or tree removal. The expense of such temporary removal or raising or lowering of wires shall be paid by the person requesting the same, and the Grantee shall have the authority to require such payment in advance. The Grantee shall follow the Grantee's written and established policy as long as there is at least forty-eight (48) hours advance notice.
6. The Grantee shall have the authority to trim trees that are overhanging the streets, alleys, sidewalks and public ways and places of the City so as to prevent the branches of such trees from coming in contact with the wires and cables of the Grantee. Grantee shall notify the City before trimming.

7. Grantee shall, at its expense, protect, support, temporarily disconnect, relocate on the same street, alley or public place, or remove from the street, alley or public place, any property of Grantee when required by the City by reason of traffic conditions, public safety, street vacation, freeway and street construction, change or establishment of street grade, installation of sewers, drains, water pipes, power lines, signal lines, and tracks or any other types of structures or improvements by governmental agencies when acting in a governmental or proprietary capacity, or other structure of public improvement; provided, however, that Grantee shall in all cases have the privileges and be subject to the obligations to abandon any property of Grantee in place as hereinafter provided.
8. In all sections of the City where the City designates an area where all presently above ground services are to be placed underground, the Grantee shall place its wires underground on the same time schedule and on the same conditions that are applicable to the providers of other above ground services in the designated areas. Where the City has not made such a designation, if a subscriber requests that his cable television service drop be placed underground, the cost of placing the service underground and the surface restoration costs shall be paid by the subscriber. The subscriber shall also be responsible for the payment of the difference between the cost of a repair had the service drop been above ground and the cost of the underground repair, and, in addition, the cost of the surface restoration. If Grantee places the service underground for its convenience rather than at the subscriber's request, or does so pursuant to a City designation as provided herein, then the cost of doing so as well as the cost of restoration and repairs shall be the sole obligation of the Grantee.
9. In the event that the use of any part of the system is discontinued for any reason for a continuous period of twelve (12) months, or in the event such system or property has been installed in any street or public place without complying with the requirements of this Ordinance, or the rights granted hereunder have been terminated, cancelled or have expired, Grantee shall, subject to the rights of the City to acquire or transfer the system as specified in Section XVII, promptly remove from the streets, or public places all such property and poles of such system other than any which the City may permit to be abandoned in place. In the event of such removal, Grantee shall promptly restore the street or other area from which such property has been removed to a condition satisfactory to the City.
10. Any property of Grantee to be abandoned in place shall be abandoned in such a manner as the City may prescribe. Upon permanent abandonment of the property of Grantee in place, it shall submit to the City an instrument to be approved by the City, transferring to the City the ownership of such property.

#### **SECTION XIV - OWNERSHIP AND REMOVAL OF FACILITIES**

Except as otherwise agreed in writing at the time of installation, all cable and passive equipment for cable television reception service installed by Grantee at a subscriber's location shall remain the property of Grantee and Grantee shall have the right to remove said cable and equipment. Grantee shall have the right, at anytime, to disclaim any further ownership rights to the interior wiring and specified equipment and fittings at a subscriber's residence or other building by giving written notice to the subscriber. Once such a notice is given, the interior wiring and any equipment or fitting specified in the notice shall become the property of the subscriber without any payment obligations on the part of the subscriber. Provided, however, that Grantee shall have the right, as long as it is providing service to the premises, to use said interior wiring and specified equipment without charge. Upon termination of service to a subscriber, the Grantee shall, upon the subscriber's request and subject to FCC regulations, promptly remove all its above ground facilities and equipment that are external to the building from the premises of such subscriber.

#### **SECTION XV - ASSIGNMENT OF RIGHTS**

The Grantee shall not assign any rights granted under this Ordinance to another person without prior approval of the City Council, which approval shall not be unreasonably withheld. Any assignment shall incorporate the conditions of assignment in a new resolution.

#### **SECTION XVI - PAYMENT TO THE CITY**

During the term of the rights granted hereunder and as long as the Grantee operates said system, the Grantee shall pay as compensation to the City for the rights granted herein, a sum equal to five percent (5%) of the annual total gross subscriber revenues of the cable system. "Gross subscriber revenues" shall consist of those revenues received by the Grantee from the monthly service charges paid by subscribers

receiving service under this agreement for basic cable service and premium pay services, such as HBO, Movie Channel, etc. In addition, gross subscriber revenues shall include revenues received by Grantee from monthly service charges paid by subscribers for Internet services to the extent that applicable federal or state law, regulation or court decisions do not prohibit Grantee from providing such services through the cable system or otherwise prohibit the inclusion of such revenues in determining fees payable to the City hereunder.

Gross subscriber revenues shall not include revenues received as installation charges, and fees for reconnections, inspections, repairs or modifications of any installation, all State and Federal Taxes and fees (including Franchise Fees) relating thereto. The payments that Grantee makes to the City shall be in lieu of any occupation tax, license tax, or similar levy by the City and shall be paid on monthly basis based on previous month's actual collections along with a report of those collections.

This amount payable by the Grantee to the City shall be the sole amount payable for all of its rights under this Ordinance including, but not limited to, the use of the streets and other facilities of the City in the operation of the Cable System and for the municipal supervision thereof and shall be in lieu of another occupational tax. Notwithstanding the annual gross receipts fee or tax payable hereunder, if the Grantee is legally obligated to collect or pay any sales tax or other taxes, the Grantee shall have the right to charge the subscribers an additional amount equal to such tax.

The Grantee shall make available for inspection by authorized representatives of the City, its books, accounts and financial records at reasonable times and upon reasonable advance notice for the purpose of verifying payments conferred by this section. Grantee shall not be required to maintain any books or records for franchise compliance purpose for longer than three years. Grantee shall not be required to disclose information that it reasonably deems to be proprietary or confidential in nature. Grantee shall not be required to provide subscriber information in violation of applicable law regarding subscriber privacy.

#### SECTION XVII - DURATION AND RENEWAL OF FRANCHISE

The rights granted to a Grantee herein shall, except as provided in this Section, terminate fifteen (15) years from the effective date of the granted franchise which shall be subject to renewal pursuant to the provisions of the Cable Communications Policy Act of 1984, as amended, or The Telecommunications Act of 1996, as amended, applicable to new ordinances that are in the nature of a franchise. Pending final completion of renewal proceedings, the franchise shall remain in effect even if the original fifteen (15) year term has expired. If a franchise is revoked for cause by the City, the transfer of Grantee's system shall be governed by Section 627 of the Cable Communications Policy Act of 1984, as amended.

#### SECTION XVIII - ERECTION, REMOVAL AND COMMON USE OF POLES

1. No poles or other wire-holding structures shall be erected by the Grantee without prior approval of the designated representative of the City Council with regard to locations, height, type or any other pertinent aspect, which approval shall not be unreasonably withheld. However, no locations of any pole or wire-holding structure of the Grantee shall be a vested interest and such poles or structures shall be removed or modified by the Grantee at its own expense whenever the City Council or its designated representative determines that the public convenience would be enhanced thereby.
2. Where poles or other wire-holding structures already existing in use in serving the City are available for use by Grantee, but it does not make arrangements for such use, the City Council may require the Grantee to use such poles and structures if it determines that the public convenience would be enhanced thereby and the terms of the use available to the Grantee are just and reasonable.
3. Where the City or a public utility serving the City desires to make use of poles or other wire-holding structures of the Grantee but agreement therefore with the Grantee cannot be reached, the City Council may require the Grantee to permit such use for such consideration as is just and reasonable and upon such terms as the City Council determines provided the use would enhance the public convenience and would not unduly interfere with the Grantee's operations.

**SECTION XIX – RATES**

1. Grantee shall at all times maintain on file with the City Finance Officer a schedule setting forth all rates and charges to be made to subscribers for all tiers of service, including installation charges. Notice of changes to such rates shall be provided to the City Council, through the City Finance Officer, thirty (30) days prior to effective date of change.
2. During the term hereof, Grantee shall comply with the rate regulation rules of the Federal Communications Commission. The City reserves the right to regulate rates in a manner consistent with the rate regulations rules of the Federal Communications Commission.

**SECTION XX – MISCELLANEOUS**

1. Grantee's legal, financial, technical and other qualifications, and the adequacy and feasibility of its construction arrangements, if any, must be approved by the City Council after consideration in a full public proceeding affording due process to all interested persons.
2. Complaints regarding the quality of service, equipment malfunctions and similar matters shall first be directed to Grantee's office. Should Grantee fail to satisfy a Complaint, it may then be directed to the City Finance Officer for investigation. The complaining party and Grantee shall be afforded a reasonable opportunity to present written statements of their position. The City Finance Officer shall attempt to resolve the Complaints and, if this cannot be achieved, he or she shall submit a recommendation to the City Council, which shall either (1) dismiss the complaint, or (2) specify corrective steps to be taken by Grantee or the subscriber. Appeal from the City Council's action may be made to the appropriate judicial or administrative forum.

**SECTION XXI – REQUIRED EXTENSIONS OF SERVICE**

The System as constructed as of the date of the passage and final adoption of this Franchise, substantially complies with the material provisions hereof. Whenever the Grantee shall receive a request for service from at least 15 subscribers within 1320 cable-bearing strand feet (one-quarter cable mile) of its trunk or distribution cable, it shall extend its System to such subscribers at no cost to said Subscribers for System extension if technically feasible, and if it will not adversely affect the operation, financial condition, or market development of the System, or as provided for under Section XI: EMERGENCY USE OF FACILITIES.

**SECTION XXII - MODIFICATION OF OBLIGATIONS**

In addition to any other remedies provided by law or regulation, Grantee's obligations under this ordinance may be modified, at its request, in accordance with Section 625 of Cable Communications Policy Act of 1984, as it now exists, or as hereafter amended.

**SECTION XXIII - SEVERABILITY**

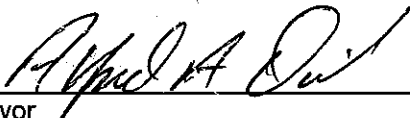
If any Section, subsection, sentence, clause, phrase or portion of this ordinance is, for any reason, held invalid or unconstitutional by any court of competent jurisdiction, or is superseded or preempted by Federal Communications Commission regulation, such portion shall be deemed a separate, distinct and independent provision and such holding shall not affect the validity of the remaining portions thereof.

**SECTION XXIV - EFFECTIVE DATE AND ORDINANCE REPEAL**

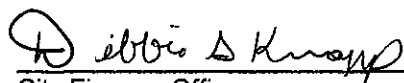
All Ordinances or parts of Ordinances in conflict herewith are hereby repealed. This ordinance will take effect on February 1, 2009.

Attest:

Seal:



Mayor  
City of Box Elder, SD



City Finance Officer

FIRST READING: December 3, 2008  
SECOND READING: December 16, 2008  
PUBLISHED:  
EFFECTIVE DATE: *February 1, 2008*



EXHIBIT A  
CABLE FRANCHISE

Grantee and City of Box Elder

The six (6) buildings listed will receive Cable Service and Data Service:

- (1) City Hall at 520 N Ellsworth Rd Ste 9C
- (2) Police Department at the 521 N Ellsworth Rd
- (3) Public Works at 246 Line Rd
- (4) Town Hall to be built by 2009
- (5)
- (6)

The city reserves the right to change these locations from time to time as needs change, at no additional cost to the city.

END

**EXHIBIT B**

**EXHIBIT B  
CABLE FRANCHISE**

The following buildings that will receive Cable services one (1) terminal are:

1) Douglas Schools

2) Fire Station

3)

4)

5)

6)

7)

8)

9)

10

## EXHIBIT C

### ACCEPTABLE USE POLICY

This Acceptable Use Policy specifies the actions prohibited by Grantee to users of the Grantee Network. Grantee reserves the right to modify the Policy at any time, effective upon posting of the modified Policy.

Any user found in violation of the policy may be subject to disciplinary action up to and including the following:

- Expulsion from Grantee network.
- Termination of Grantee network services.
- Forfeiture of all fees paid to date
- Liability of any legal fees and labor costs incurred by Grantee due to the Policy violation.

#### ILLEGAL USE

The Grantee network may be used for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law of regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export control laws. Grantee will cooperate with law enforcement if illegal activity is suspected.

#### SYSTEM AND NETWORK SECURITY

Violations of system or network security are prohibited, and may result in criminal and civil liability. Grantee will investigate incidents involving such violations and may involve and will cooperate with law enforcement if a criminal violation is suspected. Examples of system or network violation include, without limitation, the following:

- Unauthorized access to or use of data, systems or networks, including any attempt to probe, scan, or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network.
- Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network.
- Interference with service to any user, host or network including, without limitation, mail-bombing, flooding, deliberate attempts to overload a system and broadcast attacks.
- Forging of any ICP/IP packet header or any part of the header information in an email or newsgroup posting.

#### EMAIL

Sending unsolicited mail messages, including, without limitation, commercial advertising and information announcements, is explicitly prohibited. A user shall not use another site's mail server to relay mail without the express permission if the site. Sending unsolicited mail messages from another site in behalf of a site or mail ID on a Grantee network is explicitly prohibited.

## USENET

Posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple posting, also known as "SPAM") is explicitly prohibited.

INDIRECT OR ATTEMPTED VIOLATION OF THE POLICY, AND ACTUAL OR ATTEMPTED VIOLATIONS BY A THIRD PARTY ON BEHALF OF A GRANTEE CUSTOMER OR A CUSTOMER'S END USER, SHALL BE CONSIDERED VIOLATIONS OF THE POLICY BY SUCH CUSTOMER OR END USER.

Grantee does not accept responsibility for content of materials accessible through the Grantee network or damages caused by accessing such material. While Grantee does not censor or edit network traffic or content, Grantee reserves the right to determine whether any user is in violation of this Policy at any time.

Complaints regarding Illegal Use or System or Network Security issues should be sent to Grantee's support e-mail address.

Complaints regarding email abuse, USENET abuse or SPAM should be sent to Grantee's support e-mail address.

All other question regarding this policy should be addressed to Grantee's support e-mail address..